

Shadow Mountain Golf

This document is intended to establish clear and acceptable behavior expectations for Shadow Mountain Golf Members, their Guest, and Unaccompanied Guest; to ensure that all can expect to be treated with respect while playing golf, being employed at, or simply enjoying the Club and its' offerings.

CODE OF CONDUCT (ETHICS)

Only Members and Guests in good standing are entitled to use the clubhouse, golf course, putting course, or any portion of the grounds. The rights and privileges of any Member or Guest shall mirror the period of their Membership or Visit to Shadow Mountain Golf (SMGC) or "The Club"). The Club deems that all members and guests have automatically given their consent to be bound by all Rules of the Club if they are on Club Property.

All Members and Guests of Shadow Mountain Golf will:

- Conduct themselves in a sportsmanlike manner
- Comply with the Club's Dress Code
- Observe proper golf etiquette
- Respect the Golf Course and Facilities
- Respect the right of other Members, Guests and Staff
- Refrain from disciplining other Members Guests or Staff
- Use cell phones without disturbing others
- Obey the laws of the State of California, and The United States of America
- Not use or have illegal drugs on golf course property
- Follow Rule as prescribed by Club Management and/or their assigns
- Do not pick up a golf ball not identified as your own
- Obey directions and parking signs - Read local rules on the scorecard
- Speak softly when in close proximity to other golfers addressing their ball
- All golfers must have their own golf clubs
- All ride - along observers should not be hitting or putting
- Broken tees should be picked up and put in the trash
- All divots & grass damage caused by golfers should be filled with sand (Do not replace old grass patches)
- All ball marks on greens should be repaired
- All sand-traps should be raked when exiting the trap and rakes should be left inside the trap area
- Dispose of your trash properly in provided trash cans
- Maintain pace of play (Keep up with golfers ahead of you or allow golfers waiting behind you to play through)

DRESS CODE POLICY

Proper attire must be worn by everyone who is using the golf course and/or its' facilities.

The following are considered acceptable dress for Men and Women while at Shadow Mountain:

- Men:
 - Slacks or Bermuda length golf shorts
 - Collared shirts/mock turtleneck golf shirts
- Women:
 - Skirts, Slacks or Bermuda length golf shorts
 - Golf Dress
 - Sleeveless/collarless golf shirts

GENERAL RULES

- The Club and its facilities shall be open for use on the days and hours established by Club Management.
- All Members and Guests are required to comply with the Club and Course rules.
- All Members and Guests must adhere to the club's dress code.
- Alcoholic beverages will not be served or available to any person not permitted to purchase them under the laws of the State of California.
- No outside food or beverage, of any kind, may be brought onto Club property.
- Smoking is not permitted in the bathrooms or the Clubhouse, patio, Pavilion or within twenty (20) feet of any entrance or exit, or open window, unless posted by Club Management otherwise.
- Members and Guests using the Club or club owned golf carts are solely responsible for any damage they cause on, or to The Club, its' property or any adjacent properties.
- No Member, Guest or Visitor shall misuse; or use any Club Property without appropriate consent.
- Club Management may prohibit the use of a private cart on the course should it deem that a cart is either unsafe, or a modification is deemed inappropriate.
- The operator of any golf cart (private or rented from SMGC) on Club property, must have a valid automobile driver's license. No more than two persons and/or two sets of golf clubs are permitted per golf cart, and only two carts per foursome are allowed on the course during the Prime Season.
- Golf carts must remain on cart paths and as directed on fairways by ropes and/ or signage and may not be driven on ground under repair, landscaped/hazard areas, tees or greens, or on the driving range or the putting course.
- Handicap Flags must be acquired through the Golf Shop to be considered valid on Shadow Mountain Golf property.
- Golf carts displaying a Club-issued Handicap Flag must not travel within thirty (30) feet of tees, greens or their bunker surrounds - from November 1st through April 15th of each year, unless on a paved cart path.
- The use of profanity toward Members, Guests, Visitors or Staff on Club property is prohibited.

GENERAL RULES CONTINUED

- Staff/Employees of the Club are under the direct supervision of Club Management. No Member or Guest shall direct, reprimand or discipline Staff.
- Commercial advertisement shall not be posted or circulated in or around the Club unless pre-approved by Club Management.
- Suggestions, complaints or criticisms relating to the operations of The Club should be in writing, sealed and addressed to Club Management
- Members and Guests shall not post letters, notices, memoranda or other statements on any bulletin board without pre-approval of Club Management.

PET POLICY/NON-GOLF USE OF GOLF COURSE

Only Members, including Community Members, are permitted to walk (with or without) their pet(s) on the golf course - (One hour prior to course opening for play and one hour prior to sunset). Pets must remain under owners' control at all times. Community Members may use their personal golf cart, with a paid Trail Fee, during these specified times. **A Member cart sticker must be obtained from the General Manager for all carts entering golf course property.**

All golf cart owners must submit proof of insurance on their golf carts to be placed in their membership file.

Companion animals are allowed on the course during normal play - if they are riding in the cart with a Member. Dogs cannot be disturbing other pets, other players, or our neighbors adjacent to the golf course. In all cases, the Member must carry and use appropriate containers to pick up after their pet. Owners must keep the pets out of the sand bunkers. Pets may be brought on the patio or in the office if they remain on a lease and are not bothering another patron. Any complaint against your pet may trigger Club Management to ask that the pet be removed, or in some instances, suspended.

Non-members - whether they live adjacent to the course, or elsewhere, may NOT WALK ON THE GOLF COURSE - either with or without pets, at any time. Such individuals will be deemed to be Trespassing on Private Property. Please report any such Trespassers to Club Management as soon as possible.

There may be Special, Club-sponsored Events or circumstances where these Policies are not applicable or not enforced. That decision of applicability will reside with Club Management.

The Management of Shadow Mountain Golf reserves the right to refuse service (on a temporary or permanent basis), to any Member or Guest not conforming to the Dress Code and/or other Rules, Regulations and/or Policies.

PET POLICY/NON-GOLF USE OF GOLF COURSE

Violation of any Code of Conduct (Ethics), General Rules, Pet and/or Dress Code, Cart Use Rules or other Policies may result in Corrective Action taken such as a written warning, fines up to \$500.00, Membership Suspension and/or club expulsion - as recommended by the Club's Management, depending on the severity of the offense.

If you are involved in or observe any breach of the above, please follow these procedures:

Fill out an Incident Report Form, available from the Golf Shop. Club Management will contact those involved to review the situation. Club Management will then determine what, if any, action is appropriate.

Club Management has the ability and authority to implement formal disciplinary action, up to and including suspension of privileges, expulsion from The Club, requesting the involvement of legal authorities, or initiating other legal actions.